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## JUNE MEETINGS

**OPEN's monthly meeting for June will be held on Wednesday the 4th at 1:00 pm**  
**New members of the club are invited to attend as we are always looking for new ideas and feedback on how the club is performing.**

**The Launceston Computer Group (LCG) meeting will be at 7:15 pm on Wednesday June 4th**

### Newstream Articles

Deadline : 10 Days before Meeting

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### Membership

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**Printed & Posted Newsletter \$20 extra**

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## **LCG Committee 2014/15**

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**Vice President: Ivan Turmine**

**Secretary: Iris Meek**

**Treasurer: Dennis Murray**

**Ass. Treasurer: Laraine Rist**

**PC Librarian: Vacant**

**Mac Librarian: Vacant**

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**Publicity Officer: Iris Meek**

**"V.I.C.T.O.R." Co-Ordinator: Robert Tierney**

**LCG Committee: Glenn Gilpin, Reinhard von Samorzewski, Eleanor Horder, Bruce**

**Dineen**

## **OPEN Committee 2014/15**

**O.P.E.N. Co-ordinator: Robert Tierney.**

Responsible for the smooth running of the Centre on a daily basis

**O.P.E.N. Chairperson: Laraine Rist.**

Chair all meetings of OPEN and ensure that they run smoothly

**O.P.E.N. Vice Chairperson: Robert Tierney.**

Chair meeting when the Chairperson is unavailable.

**O.P.E.N. Minute Secretary: Heather Loffel.**

Handles all incoming and outgoing communications

Responsible for the documentation and distribution of all meeting minutes

**Treasurer: Dennis Murray.**

Responsible for all monies and banking

**Assistant Treasurer: Laraine Rist.**

Help the Treasurer where necessary.

**Newsletter Editor: Dennis Murray.**

**Publicity Officer: Iris Meek.**

Responsible for all advertising

**Membership Co-ordinator: Eleanor Horder.**

Keep Membership database up to date.

**Co-ordinator O-learn: Eleanor Horder**

**Tutor Co-ordinator: Laraine Rist, Robert Tierney & Dennis Murray.**

Keep regular contact with Tutors to bring ideas and concerns to meetings

**Maintenance Co-ordinators: Dennis Murray.**

Responsible for the maintenance and repairs to all computer equipment

**"V.I.C.T.O.R." Co-ordinator: Robert Tierney.**

**Webmaster/Content: Tom Olsen. <<mailto:webmaster@lcg.org.au>>**

**OPEN Committee: Janet Headlam, Karia Wicks, Sandra Viney, Kay Dawson.**

## OPEN NEWSLETTER – JUNE 2014

### COORDINATOR'S COLUMN

Hello everyone, I hope that you are all rugged up and keeping warm, with these colder months many of us probably are spending a bit more time in front of the computer.

Some housekeeping in regards to what is coming up this month on Friday 6<sup>th</sup> June at 1pm at O.P.E.N we will be having a guest speaker from C.O.T.A (Council on the aging) will be speaking on the subject of Fire Safety. The session will be free to members there will be limited spaces available, please leave your expression of interest for the session at the front desk. On the day, after the talk please feel free to stay behind for a cuppa.

Friday the 27<sup>th</sup> June at 11am-1pm V.I.C.T.O.R will be hosting our fundraising morning tea for the Cancer council's Australia's Biggest Morning tea. It will be gold coin donation, please bring a plate of goodies to share with others, if you are able to contribute can you please let me know what you would be able to bring, There will be some lucky door prizes and this year we will be having a theme.

Just a hint of what is coming in July; we will be having another guest speaker from C.O.T.A on the subject of preventing elder financial abuse. Stay tuned for details in the July issue.

I would like to bring to your attention to one of the new scams which are doing the rounds. If I was to ask a room full of people who have in the last six months flown with Qantas, I'm sure a few hands would be raised.

In April of this year, people both in business and consumers where the recipient picks up the phone and hears a recorded message that claims to be from Qantas. The message will claim that because the person has recently booked a flight with Qantas, they have won a "travel prize" or "credit points, usually \$999 towards their next holiday.

### COORDINATOR'S COLUMN (CONT)

In order to redeem the credit the person is directed to press "1". At this point the person is put directly through to the scammer who will then state that in order to be eligible for the prize; the person has to ask a few questions first. The scammer may ask if the person is aged over 30, whether they have a valid credit card, and finally ask for their credit card details so that the prize can be processed.

If you hand over your credit card details, you will find that money has been taken rather than deposited from your bank account.

Qantas advises that their consultants will always call customers directly to discuss these bookings and do not use an automated phone system when contacting customers proactively.

Even if you are on the "do not call" register or have a private number scammers do not care they are out to trap as many as they can.

[www.scamwatch.gov.au](http://www.scamwatch.gov.au) is a great site to find out if anything you think is a bit suspicious on their website.

In short if you get a scammer on the phone whether recorded or live HANG UP!!!

Till next time

Happy and safe Computing-Rob

\*\*\*\*\*  
\* **VICTOR PHONE NUMBER 0408 174 235** \*  
\* **Contact the Coordinator Rob Tierney for** \*  
\* **assistance with computer problems at home** \*  
\* **(Bookings are subject to availability of tutors.)** \*  
\*\*\*\*\*

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### VENUE TELEPHONE NUMBER

The club telephone is available during class hours.

\*\*\*\*\* **6343 4928** \*\*\*\*\*

Members and tutors can be contacted at the clubrooms **during class hours** by telephoning the number shown above.

Monday to Friday 10am – 3pm

Tuesday evenings 7pm–9 pm

### SPECIAL EVENTS JUNE 2014

**Friday, June 6th at 1:00 pm**  
**"Fire Safety in Your Home"**  
**Presented by COTA**

**Friday, June 27th from 11:00 am to 1:00 pm**  
**"Australia's Biggest Morning Tea"**  
**In aid of the Cancer Council**

**Brings a plate of goodies to share,**  
**Make a gold coin donation and be in the running for some great lucky door prizes.**

**BRUCE DINEEN OFFERS SOME ADVICE ON FIREFOX**

I was having trouble with a hijacker in Firefox. I had un-installed the offending program but it did not fix Firefox.

So I RESET Firefox. It preserved my bookmarks, cookies etc. but returned Firefox to its original DL state. I am using the latest version.

- 1 Click the menu button and then click help .
- 2 From the Help menu choose Troubleshooting Information. If you are unable to access the Help menu type **about:help** in your Address bar to bring up the Troubleshooting Information page.
- 3 Click the Reset Firefox... button in the upper-right corner of the Troubleshooting Information page.
- 4 To continue, click Reset Firefox in the confirmation window that opens. Firefox will close and be reset. When it's done, a window will list the information that was imported.
- 5 Click Finish and Firefox will open.

**Reset Firefox to its default state**

**OPEN NEWSLETTER – JUNE 2014****A MORNING OF MUSIC MANIPULATION**

**Wednesday, June 18th, 2014**

**10:00 am to 12 noon**

Judy Hall will demonstrate two (2) topics in this session.

1. How to extract MP3 music files from your CDs using the freeware program **FreeRip**.

MP3s are a compressed form of music files that take up only 10% of the storage space occupied by full CD tracks, so many more of them can be fitted on to portable devices such as MP3 players, iPods and USB flash-drives that are playable in some car sound systems.

2. The session continues with Judy showing you how to purchase and download music using the **iTunes** program. iTunes is a division of Apple and the program contains all the facilities required for the purchase, storage and playing of music obtained from the iTunes on-line Store.

**COMPUTER MAINTENANCE**

**Wednesday, June 18th, 2014**

**1:00 pm to 3:00 pm**

Just as your car requires regular maintenance to keep it running efficiently so too does your computer.

Browsing the internet can lead to an accumulation of temporary files, spyware may infiltrate your computer and on-going changes to files and documents can lead to 'fragmentation'. All of these may slow down your computer or alter its performance in some way.

Judy Hall will make you aware of problems that may be occurring 'behind the scenes' and demonstrate the programs and utilities that you can use to make your computer operate more efficiently.

**LEVEL 2 & 3 GRAPHICS**

**With Paint Shop Pro 7 and 8**

**Wednesday June 11th**

**10:00 am to 12:00 noon**

**ADVANCED GRAPHICS**

**With Paint Shop Pro XI**

**Beginners**

**Wednesday June 25th**

**1:00 pm to 3:00 pm**

**FAMILY HISTORY 2014**

**Wednesday June 11th**

**1:00 pm to 3:00 pm**

**Wednesday June 25th**

**10:00 am to 12:00 noon**

New information is being added to our resources on an on-going basis to help you trace your family's origins. Contact the club for more information.

**Classes limited to 8 people.**

Join Judy, Margaret G and Sandra V tutors for these informative sessions.

## OPEN Session Times

At Studioworks, 1 Pipeworks Rd, L'ton

**Standard Sessions \$6.00**

[Some special tutorial materials may incur additional charges]

Monday	10 am –12	General & Beginners
	1 pm – 3 pm	<b>Basics and Beyond</b>
	<b>3:30 pm – 5:30 pm</b>	<b>Beginners Class</b>
Tuesday	10 am –12	O-Learn & Beginners [all day]
	1 pm – 3 pm	<b>Mac [all day]</b>
	7 pm–9 pm	Basics (Night Class)
Wednesday		Special sessions or Meetings
		As for mornings (see rosters)
Thursday	10 am –12	General & Beginners
	1 pm – 3 pm	General & Beginners
Friday	10 am –12	General & Beginners
	1 pm – 3 pm	Beginners Class

## OPEN NEWSLETTER – JUNE 2014

### SPECIAL WEDNESDAY SESSIONS

Please register on the sheets – numbers may be limited

Date			
June 4	10 am—12 noon	Android Session with Bruce Dineen	Bruce makes a guest appearance to show you how to get the best from your Android tablet or smart-phone
	<b>1 pm onwards</b>	<b>OPEN Monthly Meeting</b>	<b>Presentation of Financial Reports and General Business.</b>
	<b>7:15 onwards</b>	<b>Launceston Computer Group</b>	<b>Bi-monthly meeting and informal workshop discussion.</b>
June 11	10 am—12 noon	Level 2 and 3 Graphics Class	Graphics using Paint Shop Pro 7 and 8
	<b>1 pm—3.00 pm</b>	<b>Family History</b>	<b>Judy, Margaret G and the team will help you trace your ancestors.</b>
June 18	10 am—12 noon	Music Workshop With Judy Hall	Learn how to FreeRip to extract MP3 music files from your CDs, and how to download music form iTunes.
	<b>1 pm—3.00 pm</b>	<b>Computer Maintenance Workshop</b>	<b>Judy Hall will demonstrate the programs that you need to keep your computer safe and clean</b>
June 25	10 am—12 noon	Family History	Use our extensive range of resources or use Ancestry.com on-line to research your Family History.
	<b>1 pm—3.00 pm</b>	<b>Advanced Graphics PSP XI</b>	<b>This course enable users at all levels to learn Graphics skills.</b>

### **Why continuing support for XP is bad math**

By Tony Bradley

More than a few Windows XP users are willing to pay Microsoft for more updates to the now effectively obsolete OS.

In theory, doing so could produce billions in revenue for Microsoft. Here's why it's not going to happen.

Paying Microsoft to keep Windows XP current A Windows Secrets reader recently commented that he'd be more than willing to pay Microsoft a perpetual fee to continue supporting Windows XP. To gain significant traction, the subscription would have to be priced reasonably for the average PC user — perhaps U.S. \$25 a year.

It's an interesting concept. How much money could Microsoft rake in for ongoing XP support? Let's take a quick look at the math. There are roughly 300 to 500 million PCs in the world still running Windows XP; let's split the difference and say there are 400 million. Some portion of that figure includes government agencies and major corporations that are already paying Microsoft significant fees for extended XP support.

So let's cut the number in half and say there are 200 million consumers still using the now unsupported Windows XP.

Assuming most of those individuals are willing to pay \$25 per year to avoid upgrading to a more modern operating system, Microsoft might see roughly \$4 billion in annual revenue.

That's hardly chump change, especially given that Microsoft's entire net income for the most recent fiscal quarter was \$5.66 billion. And there would be almost no cost to Microsoft; it's

already investigating flaws and developing patches for the supported versions of Windows. At face value, it seems like a win for both Microsoft and Windows XP users.

It isn't — and Microsoft knows that. There's almost no chance that the company will implement any consumer-based, pay-for-support program for XP. And we should all be thankful for that fact. The issues with Windows XP run much deeper than just patching known vulnerabilities on the second Tuesday of each month. Moreover, Microsoft has motives and concerns that go beyond patching XP vulnerabilities and fighting off exploits.

An OS that's now insecure by design No, Windows XP wasn't built to be vulnerable; but its architecture has made it so over time. Back when the Internet was relatively new, XP was a great operating system. It's still a perfectly functional OS — for applications that do not require a network or Web connection. But from a security standpoint, XP is now simply too archaic. Connecting the OS to the Internet is like speeding down the highway in a car with no seat belts. It's not only dangerous for you; today's malware makes it hazardous for every other PC with a shared network or Internet connection.

Patching XP won't provide the security tools introduced with Windows Vista and enhanced with Windows 7 and Windows 8. Security features such as Data Execution Prevention (DEP) and Address Space Layout Randomization (ASLR) can't be backported to XP without an extraordinary amount of coding effort. (DEP and ASLR aren't invulnerable, but they do provide additional layers of defence that significantly raise the time and effort an attacker must invest to develop a successful exploit.)

More current versions of Windows also include User Account Control (UAC), which helps protect users running in administrator mode. (Many users are running in admin mode by default.) UAC helps enforce the concept of least privilege: it forces even admins to approve specific changes to Windows, such as installing or updating applications. Most Windows XP users run in an admin-level account, putting themselves at significant risk. It lets an attacker run malicious code with full administrator privileges.

The upshot? All else being equal, Windows XP is almost always at significantly greater risk than newer versions of Windows — even when it's the same vulnerability across all versions. That fact can skew Microsoft's vulnerability ratings because any particular flaw's overall rating is based on the OS most threatened. So a vulnerability rated critical might be rated important or even moderate if Windows XP is removed from the equation.

How XP holds third-party vendors hostage The liabilities of XP are not limited solely to Microsoft. Third-party hardware and software vendors are also affected. As long as Microsoft supports a legacy operating system, hardware and software vendors typically feel obligated to do so, too. If Microsoft initiated a paid-support subscription for individual XP users, the makers of monitors, keyboards, webcams, and software would also have to continue investing resources to keep their products compatible with Windows XP.

Tripwire security research manager Tyler Reguly recently told me, "No mainstream consumer OS has ever been supported as

long as Windows XP. Look at server platforms; even Solaris 8 and AIX 5 [both released after XP] are past their end-of-life dates. Apple released OS X 10.6 [Snow Leopard] in 2009 and dropped support for the OS less than five years later — less than half of the 12 years Microsoft has supported XP."

So our cost equation isn't limited just to Microsoft. Adding in the many hardware and software vendors tied to a PC makes the math far more complicated. If you factor in the entire Windows XP ecosystem, that \$4 billion of revenue for Microsoft could be offset by many more billions spent by other vendors.

Things change; it's past time to move on Not to be facetious, but there were probably people who would've paid for continued support of eight-track tapes — or 5.25-inch floppy drives. Technologies evolve, and so do threats to those technologies — and in most cases, the older the technology, the greater the hazard. Most of us are very happy that our cars have seat belts, crumple zones, airbags, and more cup holders.

Windows XP users are still welcome to continue using the aged OS — just as there are those who will still get some use from their effectively obsolete 3.5-inch floppy drive. But all security experts strongly recommend limiting the use of XP to standalone applications. Don't connect it to the Internet, especially if it shares a network with other PCs. A successful infection on an XP system could easily spread to other machines.

Regardless of whether and how you choose to continue using Windows XP, the concept of paying for support just doesn't add up. Not for users and not for vendors — not even for \$4 billion a year.

## A Little Poem, so true it hurts!

Another year has passed And we're all a little older.  
Last summer felt hotter And winter seems much colder.  
There was a time not long ago When life was quite a blast.  
Now I fully understand About 'Living in the Pas  
We used to go to weddings, Football games and lunches..  
Now we go to funeral homes And after-funeral brunches.  
We used to have hangovers, From parties that were gay.  
Now we suffer body aches And wile the night away.  
We used to go out dining, And couldn't get our fill.  
Now we ask for doggie bags, Come home and take a pill.  
We used to often travel To places near and far.  
Now we get sore asses From riding in the car.  
We used to go to nightclubs And drink a little booze.  
Now we stay home at night And watch the evening news.  
That, my friend is how life is, And now my tale is told.  
So, enjoy each day and live it up...  
Before you're too damned old!



WE IS FRIENDS!

Me and You is friends  
You smile, I smile...  
You hurt, I hurt...  
You cry, I cry...  
You jump off a Bridge  
I gonna miss your E-Mails.

## Rumor Roundup

Also online at Office-Watch.com

All manner of rumors about Microsoft Office with varying degrees of reasonableness. Here's what's on the rumor-vine at the moment.

The next desktop version of Office for Windows 'Office 15' is said to be in 'Technical Preview' meaning the stage before some type of early public beta/preview release. We can tell you the main selling points of Office 15 because they'll be the same as the last few versions of Office; 'collaboration' 'cloud' (which presupposes that cloud connections are a good thing) the words 'innovative' and 'exciting' will be used with tiresome predictability. We can hope, but not expect, to see any meaningful mention of security (especially in the cloud context) or customer privacy.

Office 'Gemini' is the codename for a new type of Word, Excel, PowerPoint and Outlook which use the Windows Modern/Metro app system. They're designed for touchscreens and Windows 8 tablets. There's images purporting to be screenshots of 'Gemini' apps but they are from the Microsoft Research 'Great Inking' document we told you about last week. Those images may, or may not, be representative of Gemini. More likely they are images from some earlier beta around last year when the document was released. In any event, the images don't tell us much of interest since it's probable that the interface will be similar to Office for iPad which itself is similar to Office for

Windows/Mac.

The next Windows 'Windows 9' is said to be heading for preview in the middle of 2015. Its likely Microsoft wants to get the next Windows out since Windows 8 has a relatively bad reputation among the public and organizations (marketing hype and bravado notwithstanding). The same thing happened with Windows ME and Vista which were (rightly) on the nose with the public. One almost guaranteed feature in Windows 9 will be ability to show 'Modern' apps in desktop windows. That's sounds great, now all they have to do is produce some Windows 8/9 apps that are worth using instead of their desktop counterparts.

'Windows 365' is buzzing around and would seem to be a predictable move to 'subscription' meaning rental of Windows itself. Instead of buying Windows with a computer, you may be able to pay an annual fee for the operating system itself or there'll be a basic Windows supplied and you pay a fee for additional features. This would be great for Microsoft in so many ways, probably not so great for customers.

We're not much for tech rumours mostly because we care about the software we have now, not vague promises for the future.

## A faster way to copy pictures into Office documents

An expanded version of this article is online at [Office-Watch.com](http://Office-Watch.com)

Last week we mentioned a faster way to get a scanned image into Word via the 'scan to clipboard' option available in some scanning software.

There are similar options available for copying existing image files into Word, Excel or PowerPoint documents as well as Outlook emails.

The official way to import images is to use Insert | Pictures and select the image you want. The Open dialog has options for viewing thumbnails or previews of pictures.

But often people don't work the way Microsoft Office assumes. We look at photos using other picture viewers that have larger viewing panes, better sorting or filtering. It's a pain to see the image you want in one program then have to find the same image again using Insert | Pictures. Happily, you don't necessarily need to do that.

Check out your image viewer for a Copy option that will copy the selected image to the clipboard. Once in the clipboard you can paste the image into Word or other Office program.

Not all photo viewers have this option but photo editors will always let you copy to clipboard.

Select part or all of the image then Ctrl + C to copy. Usually a combination of Ctrl + A (Select All) then Ctrl + C (copy to clipboard) will do the job in a few keystrokes.

People say that drinking milk makes you stronger.

Drink 5 glasses of milk and try to move a wall.  
Can't?

Now drink 5 glasses of wine.  
The wall moves all by itself!



## **KING ARTHUR AND THE OLD UGLY WOMAN**

Young King Arthur was ambushed and imprisoned by the monarch of a neighbouring kingdom. The monarch could have killed him but was moved by Arthur's youth and ideals. So, the monarch offered him his freedom, as long as he could answer a very difficult question. Arthur would have a year to figure out the answer and, if, after a year, he still had no answer, he would be put to death.

The question?...What do women really want? Such a question would perplex even the most knowledgeable man, and to young Arthur, it seemed an impossible query. But, since it was better than death, he accepted the monarch's proposition to have an answer by year's end.

He returned to his kingdom and began to poll everyone: the princess, the priests, the wise men and even the court jester. He spoke with everyone, but no one could give him a satisfactory answer.

Many people advised him to consult the old ugly woman, for only she would have the answer.

But the price would be high; as the woman was famous throughout the kingdom for the exorbitant prices she charged.

The last day of the year arrived and Arthur had no choice but to talk to the old woman. She agreed to answer the question, but he would have to agree to her price first.

The old ugly woman wanted to marry Sir Lancelot, the most

noble of the Knights of the Round Table and Arthur's closest friend!

Young Arthur was horrified. She was hunchbacked and hideous, had only one tooth, smelled like sewage, made obscene noises, etc. He had never encountered such a repugnant creature in all his life.

He refused to force his friend to marry her and endure such a terrible burden; but Lancelot, learning of the proposal, spoke with Arthur.

He said nothing was too big of a sacrifice compared to Arthur's life and the preservation of the Round Table.

Hence, a wedding was proclaimed and the woman answered Arthur's question thus:

What a woman really wants, she answered....is to be in charge of her own life.

Everyone in the kingdom instantly knew that the woman had uttered a great truth and that Arthur's life would be spared.

And so it was, the neighbouring monarch granted Arthur his freedom and Lancelot and the ugly woman had a wonderful wedding.

The honeymoon hour approached and Lancelot, steeling himself for a horrific experience, entered the bedroom. But, what a sight awaited him. The most beautiful woman he had ever seen lay

*(Continued on page 12)*

*(Continued from page 11)*

before him on the bed. The astounded Lancelot asked what had happened.

The young beauty replied that since he had been so kind to her when she appeared ugly, she would henceforth, be her horrible deformed self only half the time and the beautiful maiden the other half.

Which would he prefer? Beautiful during the day....or night?

Lancelot pondered the predicament. During the day, a beautiful woman to show off to his friends, but at night, in the privacy of his castle, an old ugly woman? Or, would he prefer having a hideous woman during the day, but by night, a beautiful woman for him to enjoy wondrous intimate moments?

What would YOU do?

What Lancelot chose is below.

BUT....make YOUR choice before you scroll down below.

OKAY?

Noble Lancelot said that he would allow HER to make the choice herself.

Upon hearing this, she announced that she would be beautiful all the time because he had respected her enough to let her be in charge of her own life.

Now....what is the moral to this story?

The moral is.....

If you don't let a woman have her own way....

Things are going to get ugly...

