

INSIDE THIS ISSUE:

<i>Committee details</i>	Page 2
<i>OPEN News</i>	Pages 3-6
<i>Pizza & Technology ,An APP Solution</i>	Pages 7-8
<i>Humour</i>	Page 9

Next Meeting

JULY MEETINGS

**OPEN's next MONTHLY MEETING will be held
on Wednesday, July 3rd 2013, at 1.00pm.**

**LCG MONTHLY MEETING July 3rd, 2013 at
7:15 pm**

**Workshop Presentation and Discussion on
HOME NETWORKING
By Bruce and Dennis**

Newstream Articles

Deadline : 10 Days before Meeting

Editors Contacts:

Address: 8 Cadorna Street Mowbray Heights 7248 Phone 6326 5824

email address editor@lcg.org.au

Correspondence

Address all Correspondence to: Launceston Computer Group Inc PO Box 548
Launceston 7250

Membership

Single \$15, Family \$20 (Includes Email edition Newstream)

Printed & Posted Newsletter \$20 extra

Disclaimer: The articles in this newsletter may be reprinted as long as credit is given to the original author. Opinions expressed are those of the author & not necessarily the views of the Editor or the Group. Unless otherwise noted material is copyright 2011 for the Launceston Computer Group Inc.

LCG Committee 2013/14

President: Bruce Dineen

Vice President: Ivan Turmine

Secretary:

Treasurer: Dennis Murray

Ass. Treasurer: Laraine Rist

Newstream Editor: Ron Baker

Public Officer: Judy Hall

O.P.E.N. Co-ordinator: Robert Tierney

Webmaster/Content: Tom Olsen

Auditor: Ron Baker

Publicity Officer: Iris Meek

"V.I.C.T.O.R." Co-Ordinator: Robert Tierney

LCG Committee: Glenn Gilpin, Reinhard von Samorzewski, June Hazzlewood, Janet Headlam, Julie Hjort

OPEN Committee 2013/14

O.P.E.N. Co-ordinator: Robert Tierney.

O.P.E.N. Chairperson: Laraine Rist.

O.P.E.N. Vice Chairperson: Robert Tierney.

O.P.E.N. Minute Secretary: Heather Loffel.

Assistant Secretary: vacant -.

Treasurer: Dennis Murray.

Assistant Treasurer: Laraine Rist.

Newsletter Editor: Dennis Murray.

Publicity Officer: Iris Meek.

Tutor Co-ordinator: Bruce Dineen.

Maintenance Co-ordinator: Dennis Murray.

"V.I.C.T.O.R." Co-ordinator: Robert Tierney.

Webmaster/Content: Tom Olsen.

OPEN Committee: June Hazzlewood, Judy Hall, Janet Headlam, Sandra Viney, Kay Dawson, Karia Wicks.

OPEN NEWSLETTER – JULY 2013

BUT WHAT IF IT IS BROKEN ???

One of the subjects that was raised at our recent Tutors Meeting related to the perennial 'Save versus Save As' debate and the difficulty some students were having in coming to grips with the concept.

To begin with I am going to attempt to dispel any myths that may be circulating about this subject by drawing your attention to the 'snip' from the Help section in Microsoft Word that appears in the column to the right.

The second sentence clearly indicates that the **Save As** dialog box appears **automatically** when you are saving a file for the first time—it is not a choice you have to make, it is automatic!

More importantly the first sentence indicates that **Save As** enables you to save to a **filename, format** and **location** that you specify. And I believe is essential that you consider these three factors every time that you save a file.

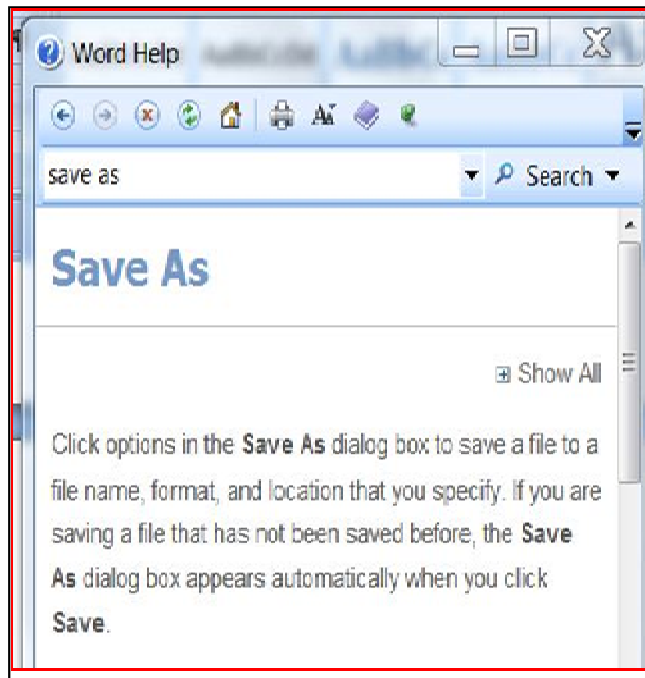
I have been tutoring at OPEN over a period of almost 10 years and it became apparent to me very early in my 'tenure' that the best way to prevent confusion was to use the **Save As** option for all cases. It is practice I apply to my own work not just something I instruct student members to do.

Being able to control the **filename, format** and **location** of a file is most important.

Consider a recent case where a new member wanted to use the Save option to download an attachment from an e-mail. Had I not stressed the importance of using Save As that file would be buried several layers deep down in the hidden Application Data folders with a filename composed of 30-odd meaningless numbers.

And when a member recently encountered compatibility errors when Save-ing a spreadsheet the reason was that he was unknowingly trying to save the spreadsheet in an incorrect format—a fact that would have been more obvious if the Save As option had been selected.

Dennis Murray



SPECIAL SESSION FRIDAY JULY 26th

1:00 pm to 3: pm

"AUSTRALIAN HEARING"

Natalie Sankey from Australian Hearing will conduct a FREE session to discuss the 'hearing health' of older members of the community.

Subject to confirmation hearing tests may be conducted on the day.

Bookings are essential.

Contact OPEN on 6343 4928

JULY MEETINGS

OPEN's next MONTHLY MEETING will be held on Wednesday, July 3rd 2013, at 1.00pm.

LCG MONTHLY MEETING July 3rd, 2013 at 7:15 pm

**Workshop Presentation and Discussion on
HOME NETWORKING
By Bruce and Dennis**

VENUE TELEPHONE NUMBER

Don't forget that the club telephone is available during class hours.

******* 6343 4928 *******

Members and tutors can be contacted at the clubrooms **during class hours** by telephoning the number shown above.

Monday to Friday 10am – 3pm

Tuesday evenings 7pm—9 pm

VICTOR PHONE NUMBER 0408 174 235

**Contact the Coordinator Rob Tierney for
assistance with computer problems at home**

(Bookings are subject to availability of tutors.)

WINDOWS 8 MAJOR UPDATE

Microsoft has announced that a major update to Windows 8 will be available around September/October this year.

Its codename is 'Windows Blue' but when it hits the street it will probably be officially known as Windows 8.1.

The buzz around the industry is that the update will address some of the shortcomings in the current OS and may (and I stress **may**) provide users with some of the well-loved features that were present in earlier versions of Windows.

An important change to note is that the Windows 8.1 update will not be delivered through the usual Windows (Automatic) Update process but will have to be downloaded from the Windows Store. This means that you will probably need to sign up for a Microsoft account in order to obtain it.

It should also be made clear that Windows 8.1 WILL NOT BE A MAGIC BULLET for any problems your computer may be currently experiencing in regard to hardware.

From the **"Don't Believe Everything You Hear"** files come these examples.

A member was told by a friend that if she didn't like Windows 8 she could **easily convert to Windows 7**. It was 'Oh so simple' ... just press the Windows key!

In fact all that was happening was that our member was switching from the Modern (Tiled) interface to the traditional Desktop view but her friend thought that the Desktop view was a return to Windows 7.

Windows 8 is making my computer run slowly? While some computers using the Windows 8 OS may be running slowly in all likelihood the fault probably doesn't lie with Windows 8 itself.

Windows 8 was designed to be able to operate on low-powered tablet computers so it is not as 'hungry' for system resources such as high-powered processors and loads of memory i.e. RAM. Check out the club's own Asus Vivo tablet if you need to be convinced. And three of the OPEN computers that use Windows 8 are around 8 years old and work just fine with the new OS.

Dennis

OPEN NEWSLETTER – JULY 2013

*PLEASE NOTE THAT IN 2013 ALL OF JUDY'S
MORNING CLASSES WILL*

START AT 10 AM

unless an earlier starting time is advised

FAMILY HISTORY ON-LINE

New information is being added to our resources on an on-going basis to help you trace your family's origins. Contact the club for more information.

Classes limited to 8 people.

Wednesday July 10, 2013

1 pm to 3:00 pm

Wednesday July 24, 2013

10 am to noon

Join Judy, Margaret G and the tutors for these informative sessions.

ANDROID 'OS' WORKSHOP

Wednesday July 31 from 10:00 am to 12 noon

Have you bought an Android tablet computer or smart-phone and have yet to find out it's true potential?

What useful 'apps' are available that weren't included when you bought the device.

What additional skills do you need to find your way around the Android operating system.

An extension of the session held on June 19.

BASIC GRAPHICS

Please check the registration sheets at the club to find out if there are places available.

The dates for the next classes are :

Next Month : Graphics Workshop July 3

10 am to 12 noon

Basic Graphics July 10

10 am to 12 noon

AND AN EXTRA CLASS

Basic Graphics July 31

10 am to 12 noon

The aim of the Basic Graphics course is to equip participants with the skills required to enhance photos and includes transferring the images to a computer through scanning and from portable media devices.

LEVEL 2 & 3 GRAPHICS

With Paint Shop Pro 7 and 8

Wednesday July 17 1:00 to 3.00 pm

Paint Shop Pro XI Advanced Class

Wednesday July 24 1:00 to 3.00 pm

These classes are designed for people who have completed the Basic Graphics classes, and involves more advanced features of the Paint Shop Pro graphics programs.

OPEN Session Times

At Studioworks, 1 Pipeworks Rd, L'ton

Standard Sessions \$6.00

[Some special tutorial materials may incur additional charges]

Monday	10 am –12	General & Beginners
	1 pm – 3 pm	Basics and Beyond
	3:30 pm – 5:30 pm	Beginners Class
Tuesday	10 am –12	O-Learn & Beginners [all day]
	1 pm – 3 pm	Mac [all day]
	7 pm–9 pm	Basics (Night Class)
Wednesday		Special sessions or Meetings
		As for mornings (see rosters)
Thursday	10 am –12	General & Beginners
	1 pm – 3 pm	General & Beginners
Friday	10 am –12	General & Beginners
	1 pm – 3 pm	Beginners Class

OPEN NEWSLETTER – JULY 2013

SPECIAL WEDNESDAY SESSIONS

Please register on the sheets – numbers may be limited

Date	Time	Topic	Details
July 3	10 am—12 noon	Basic Graphics	Additional Workshop Session
	1 pm onwards	OPEN monthly meeting	Current Financial Report and General Business. New members are welcome to attend.
	7.15 onwards	LCG Meeting	LCG Workshop July 3 will discuss Networking and how it may be able to help you at home
July 10	10 am—12 noon	Basic Graphics	A class for members learning Basic Graphics techniques to enhance photos.
	1 pm—3.00 pm	Family History	Use our the considerable range of resources to trace your ancestors.
July 17	10 am—12 noon	Computer Maintenance	Judy Hall will show you what steps you need to keep your computer 'neat and tidy'.
	1 pm—3.00 pm	Level 2 and 3 Graphics Class	Advanced graphics using Paint Shop Pro 7 and 8
July 24	10 am—12 noon	Family History	Use Ancestry.com to aid your research for an additional fee of just \$3.00.
	1 pm—3.00 pm	Advanced Graphics Class	Advanced topics using Paint Shop Pro XI
July 26 FRIDAY	1 pm—3.00 pm Morning Class still on	"Australian Hearing" Information Session	Natalie Sankey from Australian Hearing will provide information and may conduct FREE hearing tests (TBC).
July 31	10 am—12 noon	Basic Graphics	Workshop for newcomers to the subject of Basic Graphics
	1 pm—3.00 pm	Android Tablets Workshop	More information on how to get the best from your Android tablet or smart-phone

OPEN NEWSLETTER JULY 2013 TIPS FROM BRUCE DINEEN

EMPTYING THE TRASH IN GOOGLE MAIL

There is no way to manually empty the Gmail trash when using Android. On further investigation, you can empty the trash when using Gmail in Windows. When you select Trash from the left-hand menu, you will get a message above the mail window.



Empty Trash now (messages that have been in Trash more than 30 days will be automatically deleted)

Also note that trash over 30 days old will automatically be deleted, so there is no need to empty the trash when using Gmail in Android

PRISM – IS THE USA SPYING ON US?

PRISM is a clandestine US National Security Electronic Surveillance program operated by the United States National Security Agency (NSA) since 2007. There has been a number of questions in many foreign papers recently asking how much information is gathered from Internet Servers? The USA is not giving any details but I fear that we are ALL being spied on.

On May 28, 2013, Google was ordered by United States District Court Judge Susan Illston to comply with a National Security Letter issued by the FBI to provide user data without a warrant.

Most internet users access many of the top sites daily such as Microsoft, Yahoo, Facebook, Apple and Dropbox just to name a few. Also the NSA is collecting data on Internet traffic from major American cloud companies including Google and Microsoft. Are all your activities on these sites being recorded by PRISM? It's a bit scary.

The Australian Government has stated *"It will investigate the impact of the PRISM program and the use of the Pine Gap surveillance facility on the privacy of Australian citizens."*

One report concerning our Government activities from Greens Senator Scott Ludlam *"Revelations from within Australia's intelligence agencies have confirmed the Government is actively complicit in the United States' surveillance of Australian citizens."*

One way to decrease your internet footprint is to use a VPN [Virtual Private Network]. This will hide your home IP address by redirecting you gateway to the internet through a server in another country, thus masking where you really are. They say locks are only there to keep out the honest people but with the internet you should consider a very safe approach. For further reading, do a Google search for **PRISM** and **VPN**.

NEWSTREAM

WINDOWS 8 SUPPORT FOR BEGINNERS

A class is being held each Thursday from 3:30 to 5:30 pm to assist owners of Windows 8 computers to find their way around the new operating system and its features.

Tutors who can lend a hand to assist the new users with the basic computer skills needed e.g. word processing, internet access, file management are invited to attend.

TAKE CARE OF YOUR USB PORTS

With quite a few members now using Wireless Broadband USB 'dongles' it is important not to place too much load on your USB ports. Some of the devices supplied by the various 'telcos' are quite weighty and having them dangling from a USB port may eventually damage the connection.

And with other devices that protrude several centimetres from the side of a laptop it is possible that bumping them could damage both the device itself and the USB port.

Making use of the supplied extension cable is particularly important for laptops because replacing or repairing USB ports could be expensive and in some cases impossible to perform.

NEW WIRELESS NETWORK FACILITY

With the ever-increasing number of members who are bringing their own laptop to classes there have been times when our poor old Linksys **wireless access point** (WAP) has been put under extra pressure. One Monday recently several members were unable to connect to the Internet.

To rectify this problem we have purchased a second WAP. At this stage the new wireless access point is only able to provide Internet access and not network services such as printers and the U:drive on our server.

So, if you only need Internet access please connect to the wireless network called **'wigwam'**.

If you need to connect to either of our network printers or the U:drive use the old wireless network called **'linksys'**.

Our tutors will be able to provide you with the relevant passwords.

Pizza and tech: An app creates the perfect combo



By Katherine Murray

There's an app for that! We're now well into an era of mini-apps — created for smartphone\ adopted by Windows 8, and now rapidly making their way onto entertainment systems and other digital devices.

In a preview of things to come, a Pizza Hut app lets you order your favourite pie right from your Xbox 360 gaming/entertainment system.

There might not be a better example of how our shopping has evolved in a digital world than the simple act of ordering pizza. Once upon a time, we dialled up the local pizzeria using our house phone (remember land lines?). Today we dial our favourite pizza delivery directly from our cellphone favourites list — right after we consult the menu in our browser.

Now Pizza Hut has taken the ordering process to the next level — an app you download and run on Microsoft's Xbox 360 system. What could be better after a few hours of gaming or movie watching than to jump over to a simple app, place our order, and get up only when the doorbell rings? This Pizza Hut app might be the first of its kind — it's also available for smartphones and tablets — but other retailers will soon have dedicated shopping apps of their own. Here's how Pizza Hut's works. (But before reading on, I suggest ordering the pizza and beer of your choice; you might get hungry.)

Downloading apps — no keyboard needed

For those unfamiliar with the device, Microsoft's Xbox 360 console attaches to your TV and lets you play games, watch movies, play music, and surf the Web. If you add the **Kinect** option, you can do all those things with voice commands or gestures. For example, instead of downloading the Pizza Hut app by pecking at a physical or virtual keyboard, you simply say (commandingly): "Xbox. Bing. Pizza Hut." The Xbox opens a Bing search on an Xbox version of Internet Explorer and then displays the results, as shown in Figure 1. If you want to use gestures instead of your voice to navigate the app, first wave side to side so the Kinect recognizes your motions, and then place and hold your hand (which is represented by a small hand icon on the screen) over the option you want to select.



Figure 1. The Pizza Hut app is available in the Xbox 360 Marketplace.

You start the download process by saying: "Xbox. Pizza Hut."

Various apps appear on the screen. If you're using voice commands, you'll also see labels on each app — for example: Item 1, Item 2, Item 3 — that you can use to tell Xbox 360 which app you want to select. After choosing an app, you select either **Play now** or **Download the app**. I downloaded the Pizza Hut app and then chose **Pin to Start** for quick access. (Pizza is a favorite meal in my family.)

A note about using voice commands: In my house, the Kinect system seems to respond more quickly and accurately when my sons speak than when I do. (Perhaps my commands aren't commanding enough.) During our first experiment with the Pizza Hut app, we had three different voices commanding the Kinect system. Although I was the one with the debit card, my commands were typically overlooked.

Somewhat like Windows 8, applications live on the Xbox 360 Start screen. You can jump to that screen by saying: "Xbox. Apps." There you'll see **my apps** in a small box in the lower-left corner of the screen. Say, "Xbox. My apps." to access applications you've downloaded — including the Pizza Hut app, in my case (see Figure 2).



Figure 2. After you download the Pizza Hut app, it appears in your My Apps area.

First order is business — then pleasure The first time you launch the Pizza Hut app, you must enter your name, address, and credit-card information — typically using the Xbox's clunky onscreen keyboard. On subsequent visits, the Pizza Hut app will remember who you are and even what you've ordered in the past. The app saves your credit information securely so you won't need to type all those digits again. But users should be forewarned that anyone who can use your Xbox sign-in information will be able to order pizzas at will. That could be a liability for parents of always-hungry teens. (I tested it, and there's no password or security check before the final "Place your order" step.)

(Continued from page 7)

The Pizza Hut app includes the usual menu choices such as pizza toppings, chicken wings, breadsticks, and drink. To make selections, say, "Xbox" to display the audio commands; then say or position the hand icon over the items you want (see Figure 3). It's really that simple. After you've selected your pizza toppings (you see images of pepperoni, sausage, and mushrooms as you call out these ingredients), say "Add to order." The Pizza Hut app moves you along to the finish line, where you can finalize the order and submit it.



Figure 3. You build your pizza by stating your preferences

The first time we used the app, I wondered how well a virtual order would translate into real-world pizza. Would it be late? Would it be cold? I was pleasantly surprised: our pizza arrived 36 minutes after we ordered it, hot and closely resembling the pizza we'd seen on the TV screen. More practical reality via the virtual world?

Now that your Xbox 360 delivers meals, what other services are in the offing? More sophisticated applications are in development for the next-generation Xbox. Last month, Microsoft held a launch event for Xbox One ([more info <http://www.xbox.com/en-US/xboxone/meet-xbox-one>](http://www.xbox.com/en-US/xboxone/meet-xbox-one); see Figure 4), reportedly due out this November (a bit late for the 2013 holiday shopping season). Based on an x86 architecture, Xbox One is incompatible with the PowerPC-based Xbox 360. That means Xbox 360 games won't run on the new system — unhappy news for the millions of Xbox 360 users who might want to upgrade. Undoubtedly, there are many Xbox One apps already well down the development road.

NEWSTREAM



Figure 4. The new Xbox One, due out in November (Source: Microsoft)

Xbox One will include a dramatically improved Kinect built in. It can track heartbeats, muscular movement, and even your facial expressions — which is already generating discussions about personal privacy, as reported in a June 13 Rolling Stone [article <http://www.rollingstone.com/culture/news/xbox-one-features-create-privacy-concerns-20130613>](http://www.rollingstone.com/culture/news/xbox-one-features-create-privacy-concerns-20130613). It'll even know when you're bored, frustrated, or scared while playing a game.

The new Xbox includes a built-in, 1080p camera that can "see" you more accurately — whether good or bad, your Xbox persona might actually look like you. The system's facial recognition automatically signs you in to a specific controller. It's said that the Xbox One/Kinect combination can even track your movements in a completely dark room (for what purpose remains to be seen).

Xbox One's enhanced Kinaect has new voice commands, enabling such real-world tasks as calling others on Skype and ordering movie tickets. You can also open multiple screens, letting you play a game or watch a movie and chat with friends or family at the same time.

Here's another Kinect possibility: Microsoft will soon come out with Kinect for Windows, adding movement and voice navigation to Windows 7 and Windows 8. This version of Kinect will work at shorter distances; you'd probably feel pretty silly standing six feet away from your PC while you speak your commands.

Some of us will find this a strange new world — one designed to give us everything without our needing to get off the couch. Unless, of course, it's time to play Tiger Woods PGA Tour 13 on our entertainment system. Order a pizza and enjoy!

Dorothy and Edna, two "senior" widows, are talking.

Dorothy: "That nice George Johnson asked me out for a date. I know you went out with him last week, and I wanted to talk with you about him before I give him my answer."

Edna: "Well, I'll tell you. He shows up at my apartment punctually at 7pm, dressed like such a gentleman in a fine suit, and he brings me such beautiful flowers! Then he takes me downstairs. And what's there: a limousine, uniformed chauffeur and all. Then he takes me out for dinner; a marvelous dinner, lobster, champagne, dessert, and after-dinner drinks. Then we go see a show. Let me tell you Dorothy, I enjoyed it so much I could have just died from pleasure! So then we are coming back to my apartment and he turns into an ANIMAL. Completely crazy, he tears off my expensive new dress and has his way with me three times !!!"

Dorothy: "Goodness gracious!... so you are telling me I shouldn't go ??".

Edna: "No, no, no... course not... I'm just saying, wear an old dress".

Why I Mow My Own Yard Lee Trevino:

a true story. You've gotta love him.

One day, shortly after joining the PGA tour in 1965, Lee Trevino, a professional golfer and married man, was at his home in Dallas, Texas mowing his front lawn, as he always did. A lady driving by in a big, shiny Cadillac stopped in front of his house, lowered the window and asked, "Excuse me, do you speak English?"

Lee responded, "Yes Ma'am, I do."

The lady then asked, "What do you charge to do yard work?"

Lee said, "Well, the lady in this house lets me sleep with her."

The lady hurriedly put the car into gear and sped off.